

Request an Amadeus Extended Ownership Security (EOS) Agreement:

An Amadeus Extended Ownership Security (EOS) agreement allows the sharing of data (PNR’s, queues, profiles, etc.) between two or more Amadeus office ID’s. In order for the EOS agreement to be activated, updated or removed, the owner of the data must indicate the applications to be shared, and whether it is to be ‘Read Only’ or ‘Read and Write’ access for the receiver of the data. Please complete the following table and attach this signed form to your Online Request where the Amadeus Customer Service Centre will action on your behalf.

Firstly, select what type of Extended Ownership Security (EOS) Agreement you are requesting:

- A new agreement
- Update to an existing agreement
- Removal of an entire existing agreement

Owner of data to complete the below:

*Please mark required applications with an **X** where **R** = READ ONLY access and **B** = READ AND WRITE access is to be granted.

Please mark required applications with a **Z where **R** = READ ONLY access and **B** = READ AND WRITE access is to be removed.

Your Office ID(s):	Enter your OID here
Receiver Office ID(s): MELA82118, MELA82313 <small>(These OIDs belongs to Consolidated Travel and will need access to Your Office ID(s) above)</small>	
Owner Agency Name:	Enter your details and sign here
Authoriser Name:	
Authoriser Phone Number:	
Authoriser Signature:	
Date:	

OID Security access you are authorising:

Application ID	Access Mode**	Description
PNO	R_ BX	Allows the retrieval of individual PNRs by all methods.
PNG	R_ BX	Allows the retrieval of group PNRs by all methods.
TST	R_ BX	Allow access to confidential TST
QUE	R_ BX	Allows access to queues.
PDR	RX B_	Allows retrieval of past date PNRs.

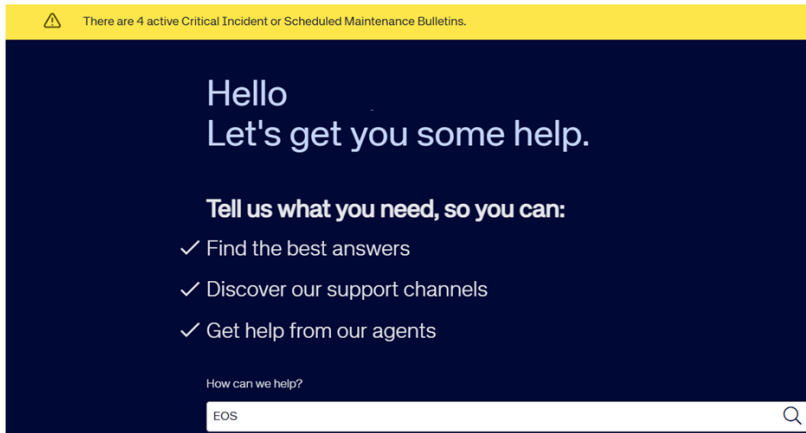
Note 2: For more information on how to request Extended Ownership Security (EOS) between offices, please view the following link in the Amadeus Service Hub: https://servicehub.amadeus.com/c/portal/view-solution/40960493/en_US/how-to-request-extended-ownership-security-eos-between-offices

How to lodge your EOS form with Amadeus

1. Open Amadeus Support & Knowledge page
2. “How can we help” search – enter “EOS”

Amadeus Support & Knowledge

[← Home](#)



3. Choose “Open a case” and enter “EOS Agreements”

Choose one of these support options

[Extended Ownership Security \(EOS\): Understanding the EOS attributes](#)
The table below lists the Extended Ownership Security (EOS) attributes in alphabetical order and their description. Attributes determine permissions between offices or corporations. Attribute Description ABI Indicates whether a third party can send an...
Last updated on 10/28/25 9:01 AM - 8498 Views

⊕ Open a case ^

Send your request to our agents.

EOS Agreements

4. Complete the form and upload your completed EOS form

EOS Agreement

Please refrain from entering Credit Card number with case details as our system is not designed to handle PCI data.

*Indicates Required Fields

Confirm your language *

English (United States)

Please supply a brief title to summarize your case *

EOS

Remaining characters: 97

Description of the problem/question *

Remaining characters: 2000

Attach completed copy of EOS agreement form *

Drop Files Here to Upload Or

5. Click on Submit.
6. Amadeus will provide you with a case number and confirm once your EOS form has been actioned.