

# Consolidated Travel

## Amadeus Self Plating Agents Advice



Dear Agent,

**Re: Recommendation to set OID Pricing setting to return published fares only**

By default, all agent profiles in Amadeus are set to return both published and private fares when executing an FXP command. However, due to the discovery of a limitation with Amadeus web services, Quikticket requires the Office ID to be set to return only published fares so that there are no pricing discrepancies.

Please be advised that in order to continue issuing tickets with Quikticket on your own IATA plate, we strongly recommend that you contact Amadeus to check your Office ID profile setting, and if necessary, request your profile be changed to be in line with Quikticket and ensure the **pricing setting is set to return published fares only**.

This setting change will affect pricing results for users when using the Amadeus Selling Platform, but users will still be able to return private and / or published fares by adding "R,UP" or "R,U" to the FXP command. This is especially important for airlines, such as Cathay Pacific (CX), who load fares as private fares.

Please note that Quikticket will not be responsible for any ADM's or liability if self-plating agent Office IDs are not set to return published fares only for pricing.

If you need any further information in regards to this please contact your Consolidated Travel office or Amadeus Support;

**Amadeus Customer Service Centre**

Phone: 1300 363 651

Email: [support@au.amadeus.com](mailto:support@au.amadeus.com)

We apologise for any inconvenience this may cause.

Regards,

Quikticket Support

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