



24/7 Ticketing Service

Consolidated Travel offers a 24/7 Ticketing Solution

- ✓ Our highly trained staff will assist you
- ✓ Service all new & reissue Ticketing Request & Fare Queries

Please Call 1300 134 538

To better assist you with your request, please queue or email ctgft@consolidated.travel with all the relevant information:

- Record Locator • Quicket error • Return contact number
- SFPD entered into the PNR • Ticket number for reissues

Service Fees for 24/7 Ticketing:

Monday - Friday	Saturday*	Sunday & Public Holiday
0900 - 1730	1000 - 1400	
1730 - 2000		

Business Hours	No extra fee
On call	\$ 50 per ticket
Out of Business Hours	\$ 100 per ticket

Service Hours in your local Consolidated Travel ticketing office's time. Please take note of the observance to Daylight Saving hours.

* Saturday service hours on Melbourne time (AEST/AEDT).
Above hours applicable for ticketing and reissue service only.

Normal ticketing and CTG service fees apply.

Afterhours fees will still apply for queries, quotes and requests which require airline assistance when their office is closed.

Fees will be charged directly to your invoice.

