

Consolidated Travel Service Fees



Outlined below are Consolidated Travel Service Fees charged to travel agents.

*Note: All amounts are **EXCLUDING GST**. Please add GST where applicable.*

Void fee

Tickets voided via Quiktravel	AU\$3.00
Tickets voided via Ticket Office Consultant	AU\$10.00

Note: Tickets must be cancelled on day of issue, subject to airline's policy or otherwise be subject to refund conditions and charges.

Reissue fee

Voluntary Changes via Quiktravel	AU\$15.00
Voluntary Changes via Ticket Office Consultant	AU\$30.00
Involuntary Schedule Changes	NIL
Involuntary Schedule Changes via Ticket Office Consultant when processing in Quiktravel is available**	AU\$10.00

*Note: Applicable airline and/or airfare charges are additional. Itinerary changes that require a re-issue will be charged a re-issue fee. **Reissues for involuntary schedule change (such as QF, SQ and more), which can be processed via Quiktravel. Please refer to the Commission & Fees page in Quiktravel or Quiktravel Online Help for complete list of airlines.*

Re-validation fee	NIL
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Refund fee	AU\$30.00
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Note: Additional fees will be charged by the airline, at their discretion. All supporting documentation must accompany your refund request. Refunds cannot be processed without supporting documentation. Refunds are subject to airfare conditions.

Other Service Fees

Non-commissionable airfares/carriers	AU\$20.00
EMD-A (airline ancillaries service)	AU\$5.00
EMD-S	Fee on Application

24/7 Fares & Ticketing Service Fees

After hour on call service at AU\$50 or AU\$100 per ticket, normal ticketing and CTG service fees apply. Afterhours fees will still apply for queries, quotes and requests which require airline assistance when their office is closed. Please refer to our [24/7 Service Flyer](#) for more information.

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