

# Consolidated Travel Service Fees



Outlined below are Consolidated Travel Service Fees charged to travel agents.

Please Note: All amounts are excluding GST. Please add GST where applicable.

## Cancellation fee

Tickets voided via Ticket Office Consultant **AUD \$10.00**

Tickets voided via Quikticket **NIL**

*Note: Tickets must be cancelled on day of issue or otherwise be subject to refund conditions and charges.*

## Reissue fee

Voluntary changes requiring reissue via Ticket Office Consultant **AUD \$30.00**

Voluntary changes requiring reissue via Quikticket **AUD \$15.00**

Involuntary changes due to airline schedule changes **NIL**

**Re-validation fee **NIL****

**Refund fee **AUD \$30.00****

*Note: Additional fees will be charged by the airline, at their discretion. All supporting documentation must accompany your refund request. Refunds cannot be processed without supporting documentation. Refunds are subject to airfare conditions.*

## Other Service Fees

Non commissionable airfares/carriers **AUD \$20.00**

Non CRS Agent ticket requests (fax requests) **AUD \$50.00**

AD75/AD50 requests **from AUD \$33.00 to \$110.00**

EMD-A issues **AUD \$5.00**

## 24/7 Fares & Ticketing Service

MON – FRI 6pm to 12am AEST **AUD \$50.00**

TUE – SAT 12am to 8:30am AEST **AUD \$100.00**

SAT 12pm – MON 8:30am & Public Holidays AEST **AUD \$100.00**

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